



# Supplier Portal



New & Seasonal Items

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#### 1. Introduction

Welcome to ICA's Negotiation Manual. This manual will help you with guidance and advice in how to use ICA:s Supplier Portal for conducting negotiations with ICA for new and seasonal items and for managing purchase agreements with ICA. For renegotiations, turn to the new Renegotiations Manual.

The most complete and up-to-date information on negotiating with ICA for new and seasonal items is found in this manual.

Keep in mind that the manual is a living document which may be updated in the future. Before you take part in a negotiation, always make sure you have the most current version of the Negotiation Manual at hand. Download the latest version of the manual here: https://levnet.ica.se/ecrsuppliers 4.

#### This manual contains:

- Instructions on how to conduct a negotiation for new items including how to approve a renewed BPA (Blanket Purchase Agreement) in the Supplier Portal
- Negotiations on seasonal items are included under the New Items negotiations, provided you have reoffered the items in the Supplier Portal to the right launch date in time
- Instructions on how to manage your BPAs in the Supplier Portal
- Where you can turn for support

# 2. Negotiation process



## 3. Negotiation scenarios

Before you conduct a negotiation with ICA, it's important for you to be well-informed about your company's existing BPAs (Blanket Purchase Agreements) with ICA. Consult section <u>10. BPA – Blanket Purchase Agreement</u> in this manual for more information.

A negotiation may be initiated either by ICA or by the supplier. Listed below are various scenarios for how a negotiation may be started.

#### **New Items/Reoffer Negotiations:**

- Negotiations over trade items new for ICA are started by the supplier by making a complete offer of new items in the Supplier Portal. ICA then creates a New & Seasonal Items Negotiation.
- Negotiations over reoffered items (for instance pre-existing seasonal items) are started by the supplier by making a complete reoffer of existing items in the Suppler Portal. ICA then creates a New & Seasonal Items Negotiation.

#### **Renegotiations:**

- Renegotiations of existing, active trade items may now be initiated by the supplier directly in the Supplier Portal. The supplier will then send in a response immediately after creating the renegotiation. Important! You may be required to provide documentation to support your request for a price change, e.g. documentation about changes in the costs for raw material.
- Renegotiations of existing, active trade items may also be started by ICA through the buyer contacting the supplier and inviting them to a negotiation.

Read more about Renegotiation in the new Renegotiations Manual, https://levnet.ica.se/ecrsuppliers 5.

**Bargain deal trade items** will as previously not be included in negotiations conducted in the Supplier Portal. Contact your Category Manager and your Buyer if you wish to negotiate over bargain deal trade items.

#### **EMV Items**

If you are a supplier of EMV items, you negotiate these outside the Supplier Portal unless otherwise is agreed with your Purchasing Manager.

#### **Tobacco supplier**

If you are a tobacco supplier, you negotiate your items outside the Supplier Portal. This applies to both news negotiations and renegotiations. Contact your purchasing manager.

#### **Bargain Items**

Bargain Items will not to be processed according to existing routine and included in negotiations in the Supplier Portal. Contact your Category Manager and Buyer if you want to negotiate on cut items.

#### 4. Negotiation: Overview

After the supplier has submitted products to ICA for review and the Category Manager has approved them, ICA creates the negotiation based on the BPA (Blanket Purchase Agreement). The negotiation may also be based on the agreement requirements that the buyer or the supplier wish to use as a basis for negotiation. The buyer will then invite the supplier to a negotiation which the supplier will be notified of by a generated e-mail. After this the negotiation will take place in the system, optimally resulting in a purchase agreement.

For the supplier, the process of negotiation for New and Seasonal Items consists of three main steps:

**Step 1:** Review the requirements and acknowledge participation

**Step 2:** Create and submit a response. Should you have anything to add to your offer, send a message to the buyer via the Supplier Portal.

**Step 3:** Approve agreement (BPA)



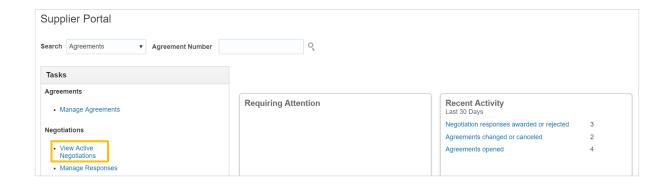
# 5. New Items Negotiation: Acknowledge participation

You have been notified by e-mail that ICA wishes to invite you to a negotiation for new/seasonal items. Log onto the Supplier Portal <u>here</u> and follow the steps below in order to review the negotiation requirements and acknowledge your participation.

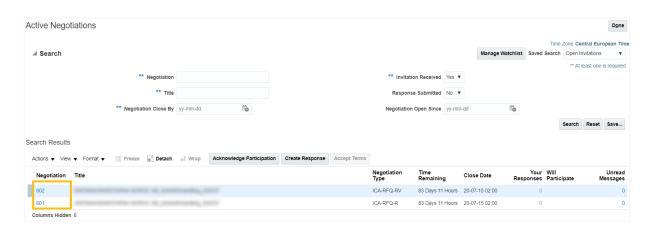
The buyer may have also sent a message to you at the start of the negotiation via the messaging function in the Supplier Portal. Read more on this in <u>chapter 7</u>, <u>Communication in negotiation</u>.



On the Supplier Portal home page, click the icon *Negotiations*, *Agreements*, *Orders & Profile*.



Next, select View Active Negotiations.



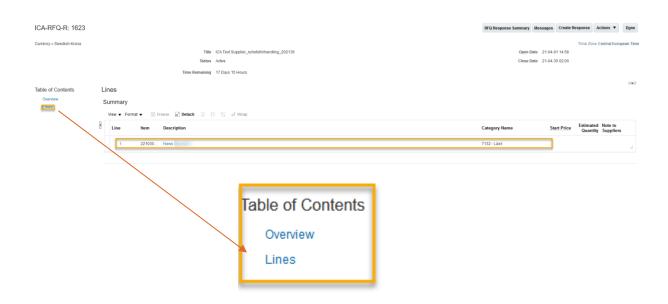
In the search results you will find the Negotiation number in the column *Negotiation*. Click this number to open the Negotiation, taking you to an overview page.

Here we see an example of the overview page in a New Items Negotiation.

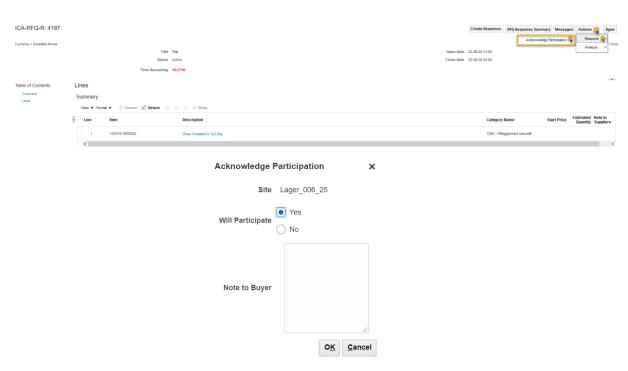


Look through the requirements. Start with the section *Overview* and take particular note of these fields:

- *Title:* Negotiation title
- Synopsis: Describing the negotiation
- Close Date: Date and time for when the negotiation will close, accepting no more responses
- Buyer: Identity of the buyer
- Negotiation Currency
- Agreement Start Date: Possible start date for the trade items and agreement requirements under negotiation
- Freight Terms



Next, move on to *Lines* in order to see the trade items that are under negotiation.



Once you have reviewed the negotiation, click *Actions > Respond > Acknowledge Participation*. Click *OK* next. The ICA Buyer will then be notified that you have accepted the invitation.

Proceed to the next step in the negotiation process – Create and submit a response. See <u>chapter 6</u>. New Items Negotiation: Response

#### 6. New Items Negotiation: Response

Once you have acknowledged your participation in the negotiation it's time to commence the response process. The response process is the main part of the negotiation and will continue until the supplier and the buyer have reached an agreement. This means that you as a supplier may need to create more than one response. It is also possible to create different responses for different trade items within a negotiation.

Should the supplier and the buyer not come to an agreement, the negotiation will close once the *Close Date* has passed. After the Close Date it's no longer possible to submit responses.

For information on how to view and manage your submitted responses, see the chapter 12 Manage negotiations and responses.

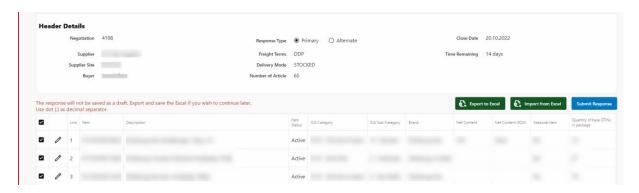
A response is created in three steps for all types of Negotiations:

#### Overview of your response in News Negotiation:

In this step, you create the response and look through the overarching details.



You create a response by clicking on the button Create Response.



You have now created a reponse.



In Header Details, check that the following information is correct.

#### Note the following fields:

**Negotiation:** Make sure you are working in the right negotiation.

**Response Type:** This field indicates whether it is your primary or alternative response. This function can be used to apply different contract terms to the same items. Alternative response can then be a secondary delivery flow, currency or shipping terms.

Primary response is ticked ("Primary"). Change to "Alternate" if you intend to submit an alternative response.

Freight Terms: Make sure it is the correct freight terms.

**Delivery Mode:** Make sure it is the correct delivery mode.

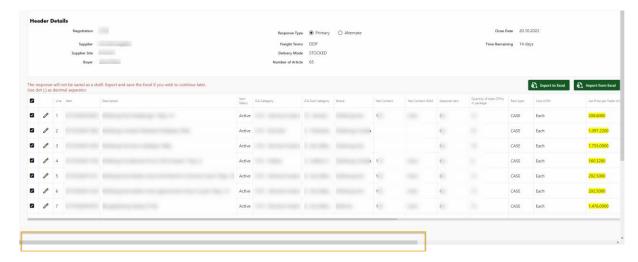
The alternatives are Stocked (via ICA's warehouse) or Direct (direct delivery to store).

**Number of Article:** Ensure and review that all articles that you and the buyer have agreed upon are included.

**NOTE:** At this stage, the draft offer will not be saved if you close the negotiation or log out of the Supplier Portal. For this reason, we recommend that you export to Excel to avoid duplication of work. Your Excel file will be usable even if this draft response disappears and you create a new one.

#### **Edit prices & discounts**

In this step, we show you how to edit prices and discounts for the items included in the negotiation.



Scroll to the right of the screen to see all columns. See picture above.

The yellow marked fields are editable.

If you and the buyer already consider that all prices and discounts are acceptable to both parties, you can already press *Submit Response* in this step. However, first, just to be safe, check that all values are correct.

However, if you need to change any values, follow the manual's instructions below.

Now you can choose between two different ways to edit your response: work directly in the interface or work in a downloaded Excel file. We recommend an Excel file because it will then be easier to send in another response if necessary.

Here we will now go through both methods.

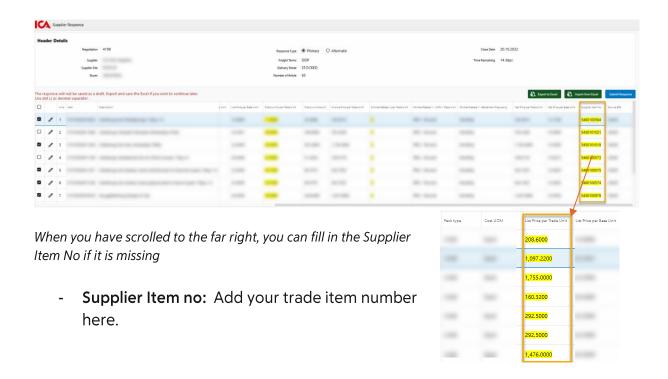
See Response via interface or Response via Excel.

#### Response via Interface

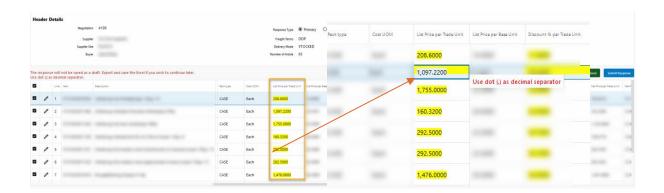


To see the editable fields and be able to change them if necessary, scroll out to the right of the screen. The editable fields are marked in yellow:

- List price per Trade Unit: Enter price per Trade unit.
- **Discount** % per Trade Unit: Enter item discount in percentage per Trade unit.
- Format Rebate 1 per Trade Unit: Format Rebate per Trade Unit, change if necessary
- Format Rebate 1 UoM: Unit of measure for commitment discount, change if necessary. PRO for percentage, MON for currency.
- **Format Rebate Settlement Frequency:** The frequency of invoicing for the Format rebate. ICA's standard is monthly. Other options: quarterly or annually.



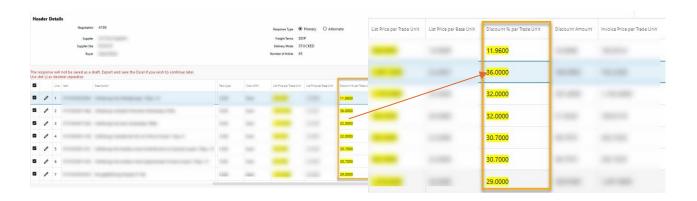
The values that are included in the response from the beginning come from your news offer in the Supplier Portal's Item Offer. You should have had a dialogue with the buyer if any of the prices or discounts need to be adjusted.



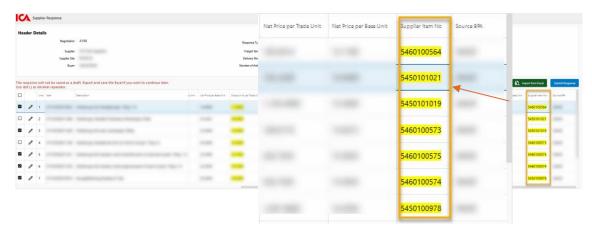
When editing, start by either clicking the pen icon at the far left of the article row or by double-clicking the box with the value you want to change.

In the picture above, it is *Listprice per Trade Unit*. Overwrite the new value in the field for the item price you want to adjust.

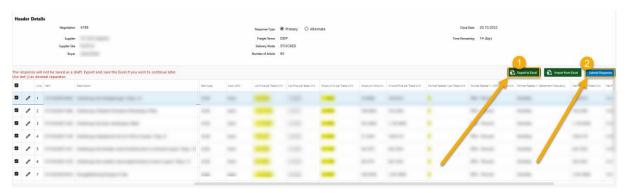
**Note** that in the interface you must use a dot before the decimal number instead of a comma.



Continue with other columns and article rows. Adjust the values you want to change in editable (yellow) fields.



Don't forget the supplier's item number (Supplier item no) on the far right.



When you have edited all values in various editable columns

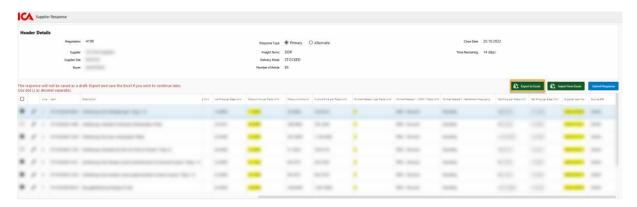
- 1. Click on Export Excel to be able to save your response in case you need to edit something further and resubmit. Save the file on your computer.
- 2. Then click on the Submit Response button.



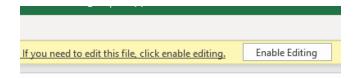
To the far left of each item row, a black box with a check mark is visible. You can use this feature if you submit both a primary and an alternate response (Primary/Alternate Response) to apply different contract terms/price lists to different items. If you uncheck the box on the far left of an article line, the article is removed from the current response.

#### Response via Excel

In this step, we show you how to edit prices and discounts for the items included in the negotiation.



For editing via Excel (recommended for negotiations with many items), start by clicking Export to Excel to download and Excel file.



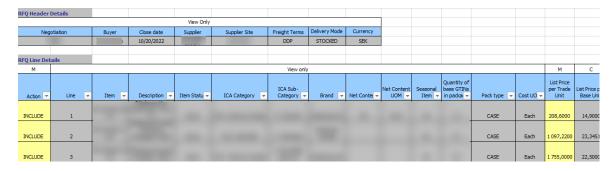
Open the file and click Enable Editing at the top right.



At the top left of the file are explanations of the Excel file's various columns and the colors they have.

The Excel file is color coded to show:

- 1. Which fields are mandatory to have a value on, even if the value is "0" Yellow marked fields
- which fields are only for your information, where you cannot change anythingGray marked fields



С	М	С	С	Mandatory			С	С	M	View Only
ist Price per Base Unit	Discount % per Trade Unit	Discount Amount	Invoice Price per Trade Unit	Format Rebate 1 per Trade Unit	Format Rebate 1 - UOM - Trade Unit	Format Rebate 1 - Settlement Frequency		Net Price per Base Unit	Supplier Item no	Source BPA
14,9000	11,9600	24,9486	183,6514	0,0000	PRO - Percent	Monthly	183,6514	13,1180		20429
23,3451	36,0000	394,9992	702,2208	0,0000	PRO - Percent	Monthly	702,2208	14,9409		20429
22,5000	32,0000	561,6000	1 193,4000	0,0000	PRO - Percent	Monthly	1 193,4000	15,3000		20429

#### Starting from the left, fill in the following columns:

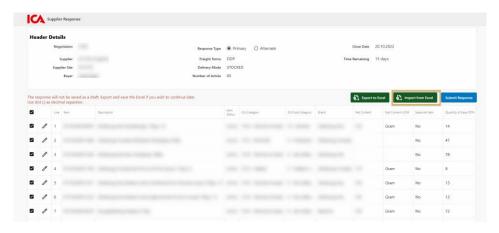
- **Action**: Choose which items you want to include in your response.
  - o **INCLUDE** is default and means that the article is included.
  - EXCLUDE means that the article is not included. Can be used if you submit both primary and alternative responses to apply different contract terms/price lists to different items. Works in the same way as untick item row in the interface.
- List price per Trade Unit: Enter price per orderable unit.
- **Discount % per Trade Unit:** Enter item discount in percentage per orderable unit.
- **Format Rebate 1 per Trade Unit**: Commitment discount per orderable unit, change if necessary.
- **Format Rebate 1 UoM:** Unit of measure for commitment discount, change if necessary.
- **Format Rebate Settlement Frequency**: Invoicing frequency of the commitment rebate. Monthly is standard for ICA.
- **Supplier Item no:** The supplier's item number. Added to the price agreement.

When you have edited all the values you want to change, save the file on your computer. Feel free to rename it so you can easily find it yourself.

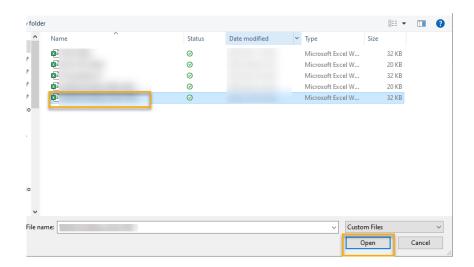
#### Return to Supplier Portal.

**Note!** If you are no longer in the draft response in the portal, you create a new draft response as we described <u>here</u>. You search for the negotiation, click on the negotiation number and then click on Create Response.

You use the same Excel file for all responses linked to the same negotiation.



Click on *Import from Excel*.



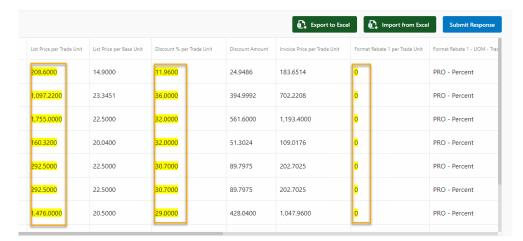
Select your saved response file. Click Open.

Should you receive an error message at this stage that you do not understand, take a screenshot of the error message and contact Supplier Support.

Now the new values you entered in the Excel file should have been overwritten to/uploaded in the interface.

### **Review & Submit response**

In this step, you review and submit your response.



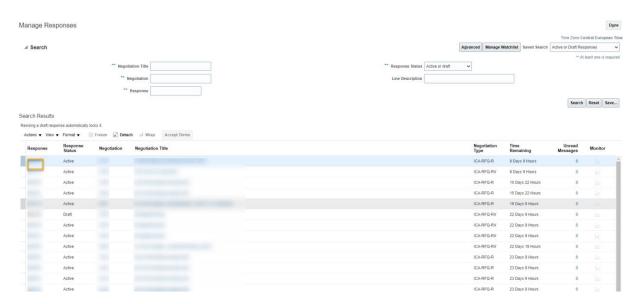
Review information for prices and discounts for the items in the response. Check that the prices match what you have uploaded.



If you worked directly in the interface, check that you have not missed any value.

Click Submit Response to submit the quote to ICA. Your offer is now complete.

The offer now gets the status Active.



You will be able to see your submitted quote under Manage Responses. See above image. The buyer now assesses your response and chooses either to accept it or to request an adjusted response.

- In case of an approved quote, see chapter 8. Approve new agreement
- When requesting an adjusted quote, see <u>chapter 9. Adjust your response</u>

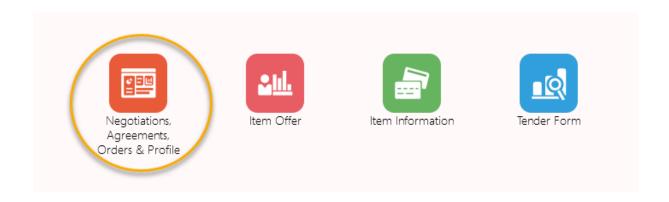
The buyer will communicate with you via the messaging function in the Supplier Portal. See <u>chapter 7</u>. Communication in negotiation.

# 7. Communication in negotiation

All communication between buyer and supplier in a negotiation is now handled through the messaging function in the Supplier Portal and not as previously through e-mail. We will now explain how to can retrieve and read messages from the buyer as well as how to send your own message through the Supplier Portal.

#### 1. The buyer sends a message to the supplier

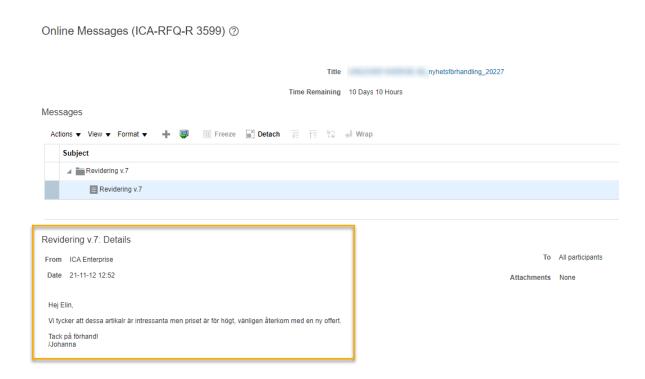
After the buyer has sent a message to you as the supplier you will receive a notification to your e-mail. This might happen at the start of the negotiation, after you have sent in a response, or at some other point of time during the negotiation.



Start by going to Negotiations, Agreements, Orders & Profile.

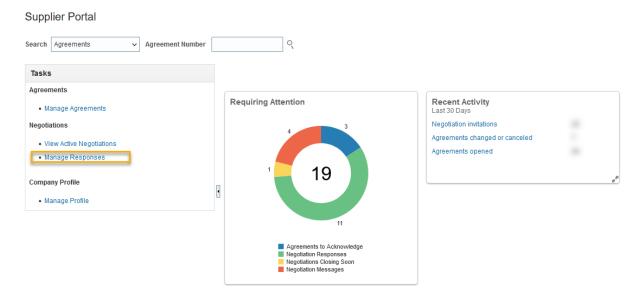
Negotiation Type	Time Remaining	Close Date	Your Responses	Will Participate	Unread Messages
ICA-RFQ-R	10 Days 10 Hours	21-11-23 01:00	0		0
ICA-RFQ-R	10 Days 10 Hours	21-11-23 01:00	0		1
ICA-RFQ-R	10 Days 10 Hours	21-11-23 01:00	0		7 1
ICA-RFQ-R	10 Days 10 Hours	21-11-23 01:00	0		0
ICA-RFQ-R	4 Days 20 Hours	21-11-17 10:58	2		0

Next, go to View Active Negotiations. To the far right of the screen there's a column called "Unread Messages". Click the digit belonging to the negotiation at hand.



The message appears on the screen now.

#### 2: The supplier sends a message to the buyer



If you wish to send a message to the buyer after having sent your response, first go to *Manage Responses*.

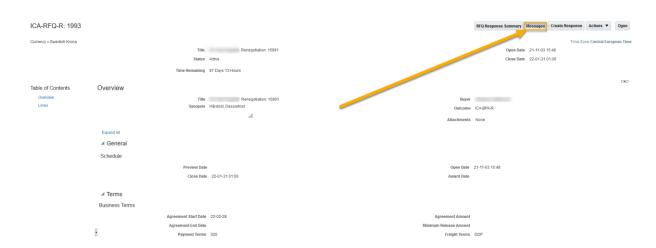


Look for your negotiation number. If you didn't record the number earlier, you can find it in the Excel file you exported and saved as part of the response process.



Click the Negotiation Title.

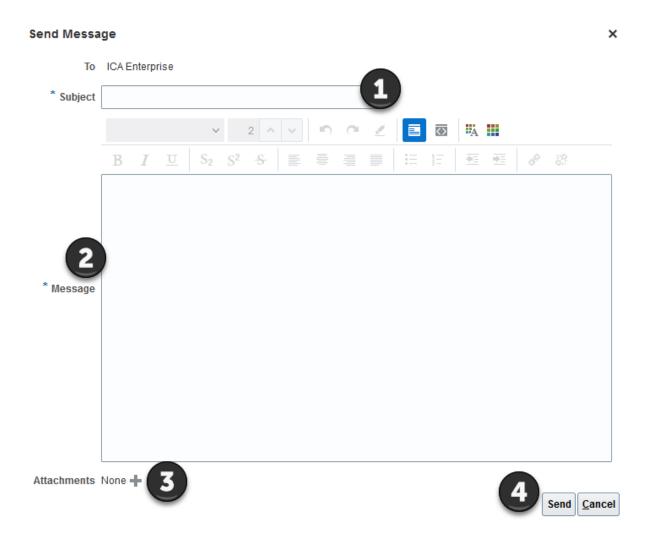
If you haven't yet sent in a negotiation response but has something related to the negotiation you want to convey to the buyer, go to *View Active Negotiations* in order to reach the negotiation that way instead.



Once you have entered the negotiation, click the button Messages.

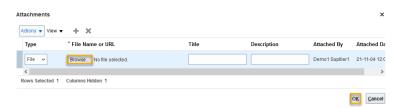


Click the plus-sign in order to create a message you can send to the buyer. Alternatively you can go to Actions and click "Send".



The recipient is referred to as "ICA Enterprise" but the message will pass directly to your buyer.

- 1. Subject: Enter the subject and the negotiation number
- 2. Message: Enter your message to the buyer here.



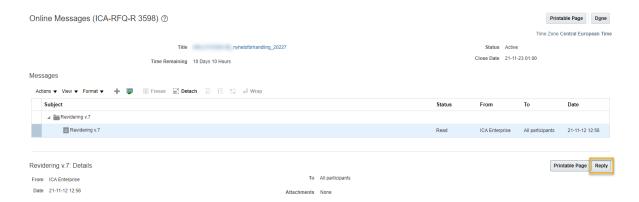
- 3. Attachments: Click the plus-sign and upload attachments to your message if you so wish or if the buyer has asked to see attachments.
- 4. Click Send.



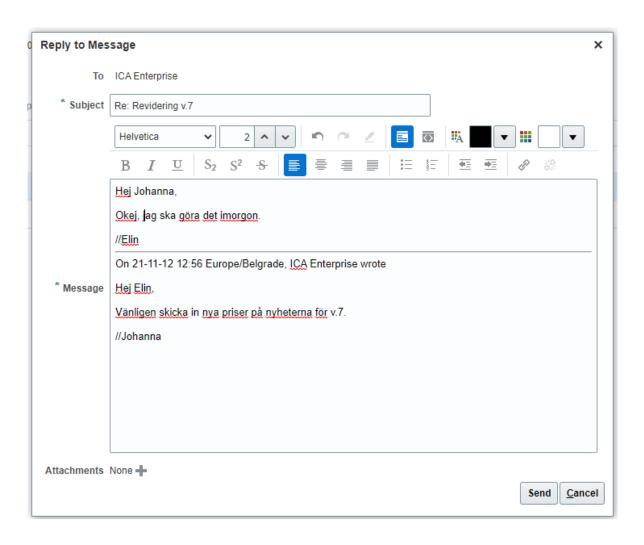
After you have clicked Send, you can see the message has been sent.

Finally, you can also send a message as a reply to a message the buyer has sent you.

First, go back to the message from the buyer through Negotiations, Agreements, Orders & Profile->Manage Responses->Negotiation Title->Messages.



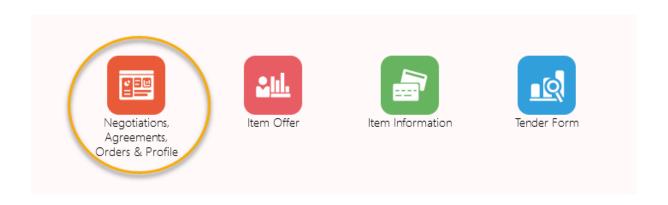
Next, click the button "Reply" or go via Actions->Reply.



Write your reply above the line at the top of the original message. Use the button "Attachments" if you want to attach any documents to your reply. Click "Send". Now you have sent your reply to the buyer.

#### 8. Approve new agreement

If your buyer approves the prices in your response the negotiation will be closed and you will receive an e-mail naming the trade items which have been accepted. You will thereafter receive an additional e-mail notifying you of a renewed BPA for you to approve. Note down the number for the renewed BPA in the message.

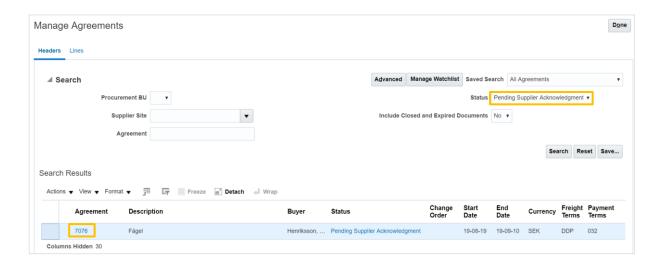


Click Negotiations, Agreements, Orders & Profile on the Supplier Portal home page.

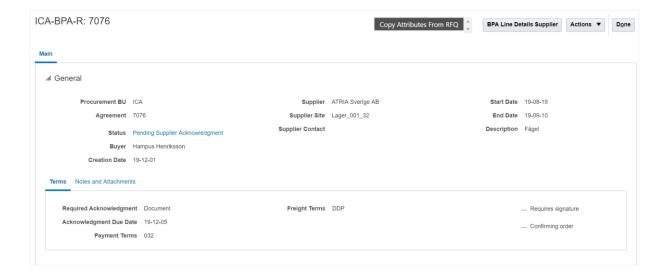


You have three different options for finding the new BPA:

- 1. Click Manage Agreements (see below)
- 2. Write the BPA number directly into the search box and click the magnifying glass
- 3. Click the blue circle named Agreement to Acknowledge (see above)

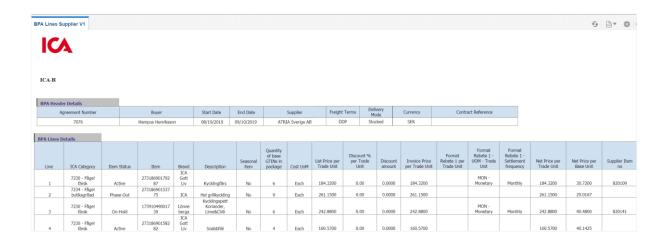


Manage Agreement: select Pending Supplier Acknowledgment under Status, click Search and proceed to click the BPA number under the column Agreement to open the BPA.

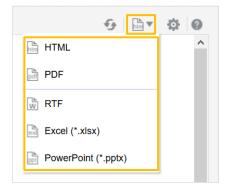


Once you're inside the BPA you'll be able to see the last date when you can acknowledge the agreement under *Acknowledgment Due Date*.

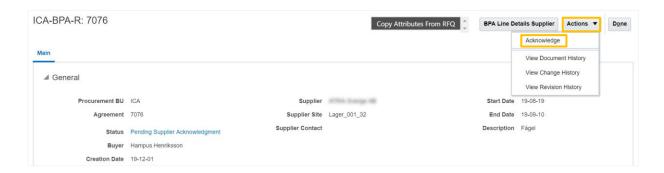
Click the tab *BPA Line Details Supplier* in order to review trade items and requirements.



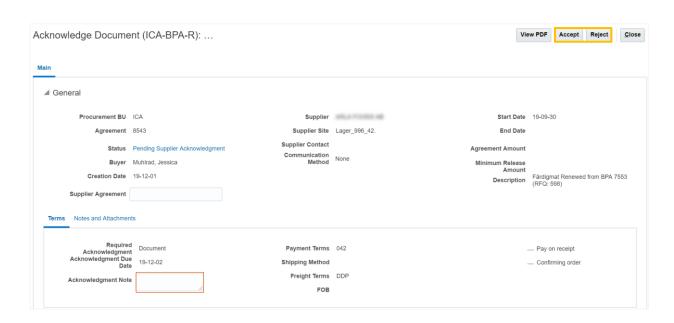
Review the agreement. If there's anything that doesn't look right, contact your buyer.



If you wish to, you may export the BPA to Excel, RTF or Powerpoint by clicking the file icon and choosing file format.



Select Actions and then Acknowledge to see your decision options.



Click Accept if you approve the BPA.

Click *Reject* if you don't approve the BPA. In this case you need to leave a message in *Acknowledge Note* explaining why.

# 9. Adjust your response – add another response to an ongoing negotiation

If in the negotiation you need to send in an adjusted response - either because the buyer has asked about it or because you want to change some information yourself - there are two methods you can use.

We recommend the first method as it means less work for you. However, you can only use this method if you used Excel to edit the items in the first response. If you edited directly in the web interface before, you can use <u>method two</u>.

#### Method 1

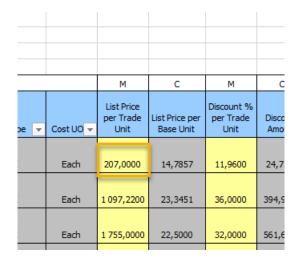
First, go to your submitted response file that you should have saved on your computer.



Open Excel and choose Save As.



Save the file with a new name. For example you can add a number in the end ResponseName2.



Adjust information in your response according to what you and the buyer has agreed upon.

Save the file again.

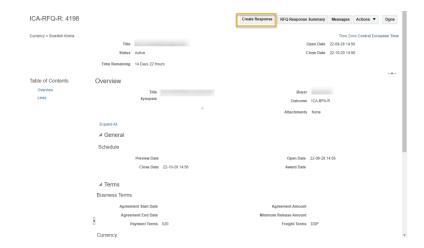


Log in to Supplier Portal and from the home page click *Negotiations, Agreements, Orders & Profile.* 

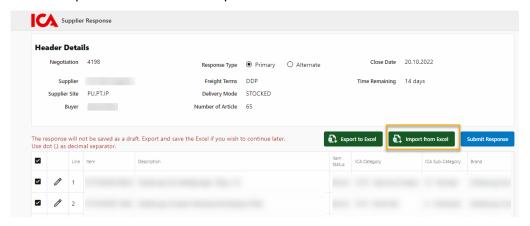
Go to View Active Negotiations.



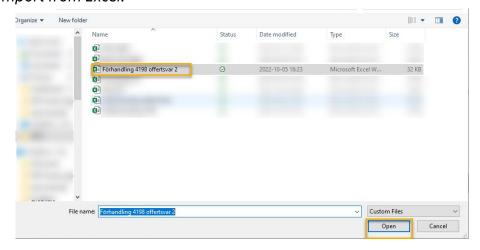
Change the search field from default "No" in Response submitted to "Yes". Then press the Search button to find the negotiation. Click on the negotiation number to enter the negotiation.



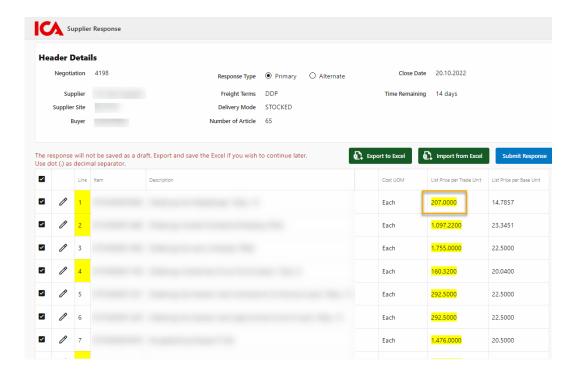
Click Create Response to create a response.



#### Click on Import from Excel.



Choose the new adjusted response file you just worked in. Click Open to upload the new file.



Check that the item lines are updated in the web interface

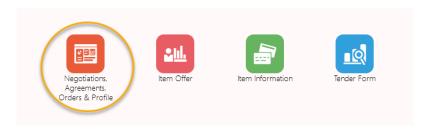


#### Click on Submit.

Now the adjust response is submitted.

#### Method 2

If you edited directly in the interface when you made the first quote, you do not have a previous quote file to start from as with Method 1.

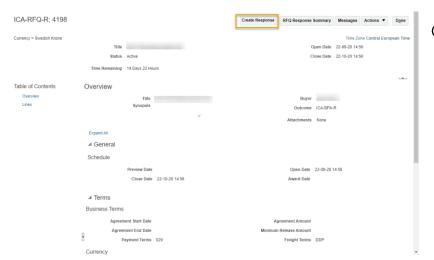


Log in to Supplier Portal. Från startsidan klicka på *Negotiations, Agreements, Orders & Profile*.

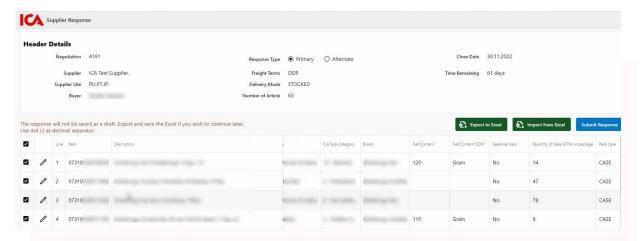
Go to View Active Negotiations.



Change the search field from default "No" in Response submitted to "Yes". Then press the Search button to find the negotiation. Click on the negotiation number to enter the negotiation.



Click on Create Response.



Now you can enter all price information from the beginning. Prices and discounts are now the same as they were when the negotiation started, the details of the first quote are no longer there. You can use Excel file or edit directly in the interface. See detailed descriptions in <u>chapter 6. News Items negotiation - Reponse.</u>

#### 10. BPA - Blanket Purchase Agreements

Here you will find general information about Blanket Purchase Agreements plus instructions for how to navigate in *Manage Agreements* in order to find your BPAs in the Supplier Portal. We also inform you how to approve a change in an existing BPA that's been submitted by the Buyer.



A BPA (Blanket Purchase Agreement) consists of a header followed by lines.

The BPA Header Details features agreement terms:

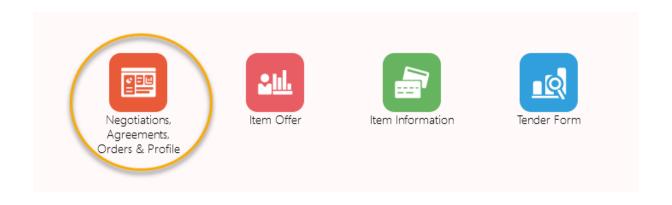
- Agreement Number: Generated number for the agreement. Renewed after every concluded negotiation
- Buyer
- Start Date: Start date for the agreement

- End Date: End date for the agreement (often not entered)
- Supplier
- Freight Terms
- Delivery Mode
- Currency

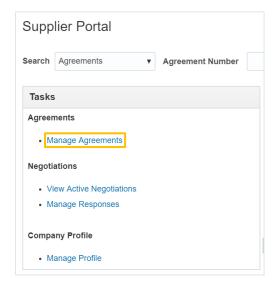
Next is the section *BPA Line Details* which shows the information at trade item level. Note: this section is also available inside each negotiation response through pressing the button BPA Validate.

- Cost UoM: The unit of measurement for the listed price, either kilo or piece
- List price per Trade Unit
- Discount %
- Invoice Price Per Trade Unit
- Format Rebate 1 & UoM
- Format Rebate 1 Settlement Frequency
- Supplier Item no

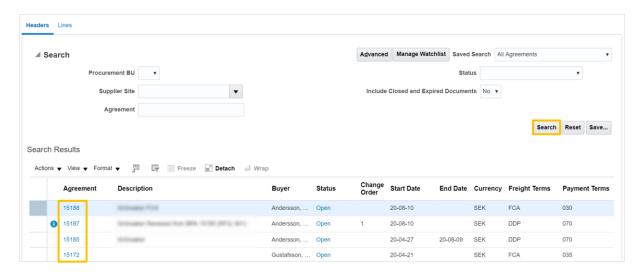
## **Finding BPAs**



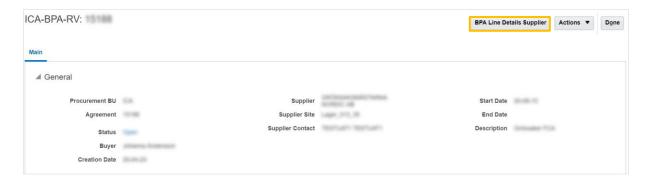
Click Negotiations, Agreements, Orders & Profile on the Supplier Portal home page.



Click Manage Agreements in the menu to the left.

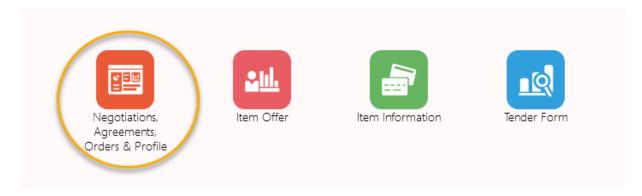


Click the button *Search* in order to search all your BPAs. Scroll down to see the result. Next, click the serial number in the column *Agreement* in order to open the BPA.

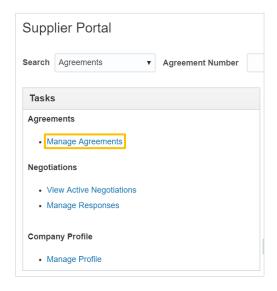


Click the button *BPA Line Details Supplier* in order to look over the purchase agreement in its entirety.

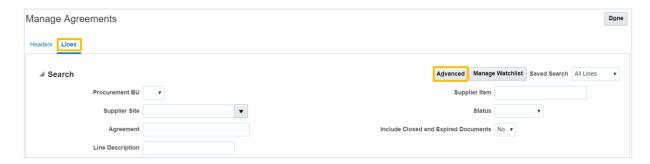
## Find the BPA on the level of individual items



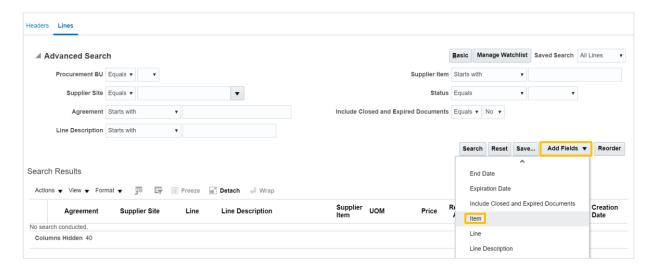
Click Negotiations, Agreements, Orders & Profile on the Supplier Portal home page.



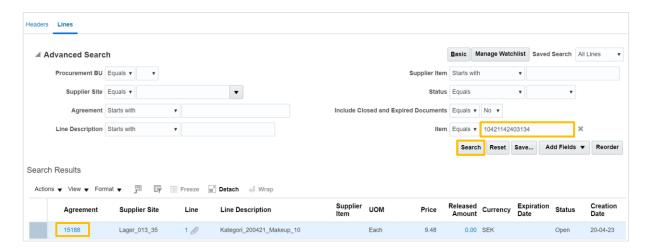
Click Manage Agreements in the menu to the left.



Click the tab *Lines* in order to find agreements on the level of individual items. Next, click *Advanced*.

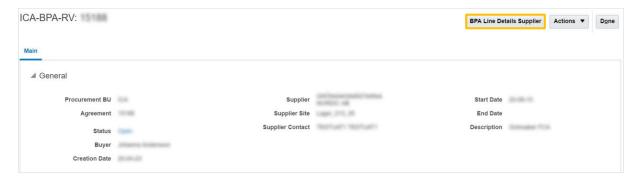


Click Add fields and select Item.



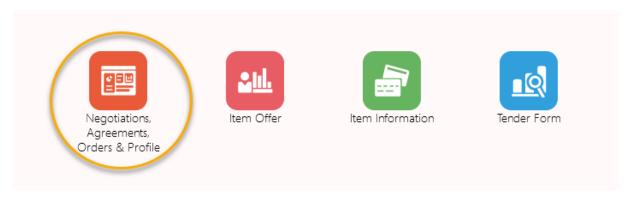
In the search field *Item*, enter the GTIN for the trade item you wish to use for your search. Use the GTIN which belongs to the item's orderable unit. Click *Search*.

Next, click the number in the column *Agreement*. You will now reach the purchase agreement which the trade item belongs to.

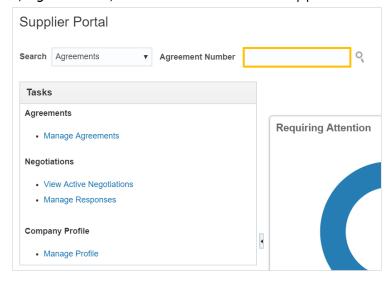


Finally, click the tab *BPA Line Details Supplier* in order to look over the purchase agreement in its entirety.

#### **Quick search on BPA numbers**



Click Negotiations, Agreements, Orders & Profile on the Supplier Portal home page.



Enter the BPA serial number in the field *Agreement Number*. Next, click the magnifying glass.

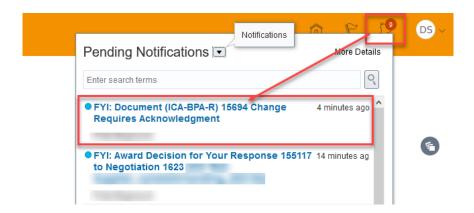
Now you've reached the agreement.

## 11. Approving a change in BPA

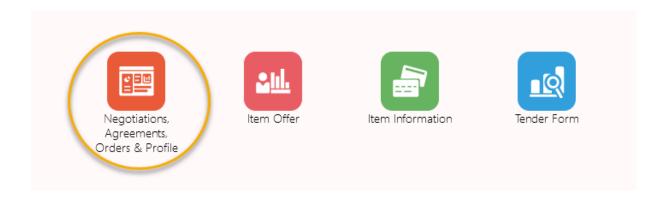
Sometimes a buyer will make a change to an existing BPA in accordance with the supplier. Here we will tell you how you as a supplier can approve this change.

You will receive a notification that there's a change that requires acknowledgment.

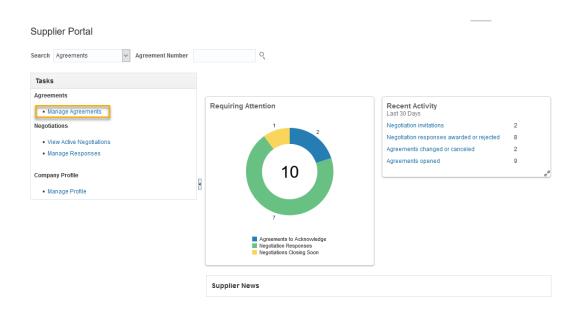
#### Scenario 1:



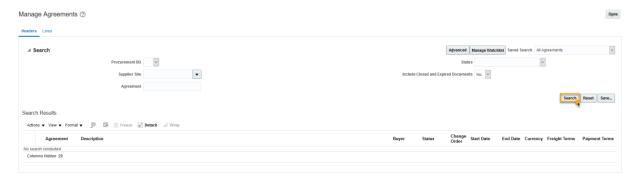
When the buyer makes a change in an existing BPA you will receive a notification in the Supplier Portal that there is a change that requires acknowledgment.



Click Negotiations, Agreements, Orders & Profile on the Supplier Portal home page.



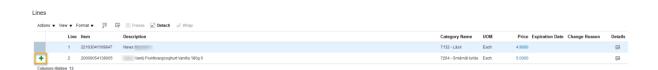
1. Click on Manage Agreements.



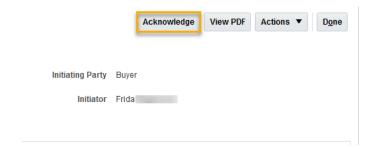
2. In Manage Agreements click on the button Search.



3. You will now see a list with different BPAs. In the tab *Change Order* you will see a digit – click on that one. (If this is the first time the BPA is changed, the digit will be 1. The number will increase for each change.)



4. In this sample change, we have added an item to an approved BPA. In such cases, the new item will appear at the bottom of the present view. The plus sign (+) signifies an addition.



5. Click Acknowledge in order to either approve or reject the change.



6. If the change is correct, click *Accept*. Otherwise, click *Reject* and inform the buyer that something is wrong.



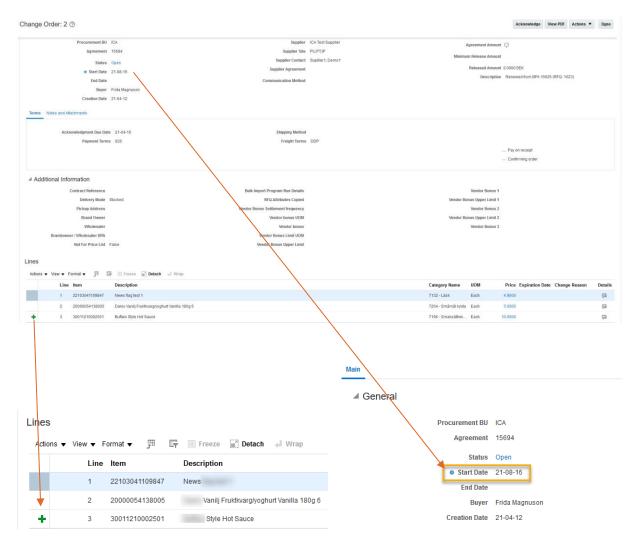
- 7. Once you approve a warning will appear as a last verification. If you are sure about approving the change, click *OK*.
- 8. The change has now been acknowledged and approved.

#### Scenario 2

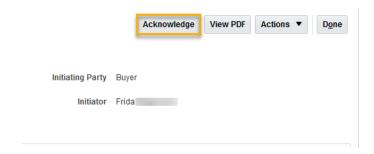
In this scenario, you and the buyer have agreed on one more change to the BPA. Follow the steps 1 & 2 just like in the previous scenario.



The digit 1 has now become the digit 2 since it's the second time a change happens to the BPA. Click the digit 2.



This time two things have changed in the agreement: there is a new start date, and one more item has been added.



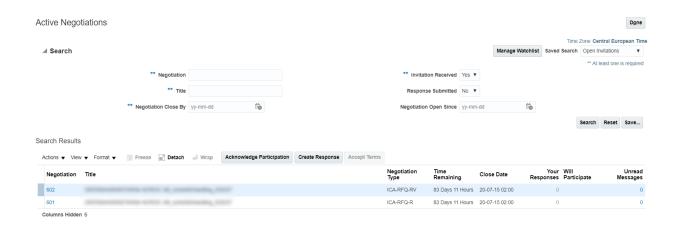
In order to approve or reject the change, click *Acknowledge* and then either *Accept* or *Reject* – just like in the first scenario.

## 12. Manage negotiations and responses

Here you will find instructions for how to manage negotiations and responses in the Supplier Portal.

## **Negotiations**

Click *Negotiations*, *Agreements*, *Orders & Profile* on the Supplier Portal home page, then go to *View Active Negotiations* for an overview over your currently active negotiations.



### Here you can:

- Look over active negotiations which you have been invited to
- Acknowledge participation
- Create responses

### Note the columns:

- *Negotiation*: Serial number for the negotiation. Click this number in order to open the negotiation.
- *Title:* The name of the negotiation
- Time Remaining: The time that's left until the negotiation closes.
- Unread Messages: Messages not yet read in the negotiation

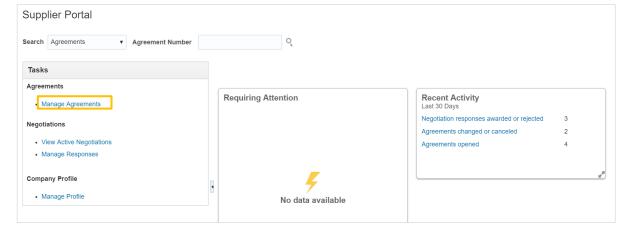
NOTE! If you have sent in your response you have to change in the search field.

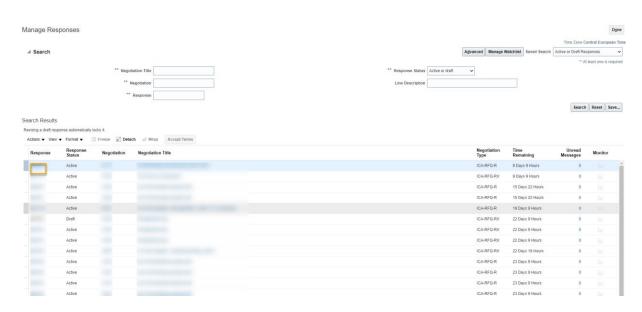


Change from preinstalled "No" in the response submitted to "Yes". Click on "Search" to find the negotiation.

### Responses

When you create a quote, it is not actually saved in the system until after you submit it by clicking Submit. The offer then gets the status Active and becomes visible in Manage Responses.





Here you see your submitted quotes and can see which quote numbers they have and which negotiation they belong to.

# 13. Terms and abbreviations

Blanket Purchase	Purchase Agreement, replacing "Bilaga 3a" and
Agreement (BPA)	"Exhibit 3".
Freight Terms	Terms for freight (included in listprice or not)
Delivery Mode	Direct to stores or via warehouse
Requirements	Terms for an agreement
Lines	Trade items and associated information
Negotiation Type	Defines types of negotiation such as those needing
	discount information (Company Labels) and/or
	volume information (Private Labels)
Negotiation	RFQ-mall (Request for Quotation) som utgör ICA-
Template	anpassade förhandlingsunderlag
Open Date	Date for when ICA opens the negotiation; after this
	date the supplier can send in responses
Close Date	Date for closing the negotiation; after this date no
	more responses will be received
Open Invitations	Invitations to negotiations that haven't started yet
Expiring	Agreements whose end dates are approaching
Agreements	
Response type	Two values, Primary and Alternate response type
Award decision	The decision that concludes the negotiation
Supplier Site	Attribute defining the terms of requirements that
	have been negotiated, such as PU GLN, flow of
I to ano	logistics and payment terms. GTIN
Item	GIIN
Description	Product Description
Start Price/Current Price	The price that has been offered in (for new/reoffered
	items) or the currently active price (for active items in
	renegotiation)
Start	The discount that has been offered in (for
Discount(%)/Current	new/reoffered items) or the currently active discount
Discount(%):	(for active items in renegotiation)
Cost UOM	The unit of measurement for the offered or currently
	active pris (kilo or each)

## 14. Contact

If you have further questions about the Supplier Portal, you are welcome to contact us at supplier support.

When you contact us, please send a description and screenshot of your problem and attach relevant files. This is so that we can give you as good and fast support as possible.

If you have general questions, you will find them in our FAQ document on Levnet, <a href="https://levnet.ica.se/ecrsuppliers">https://levnet.ica.se/ecrsuppliers</a> 1.

You can reach us via e-mail: <a href="mailto:supplier.support@ica.se">supplier.support@ica.se</a>

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Click here.